

BIRTHDAY PARTY TERMS & CONDITIONS

1. THE AGREEMENT BETWEEN YOU AND US

2. INTRODUCTION

These Terms & Conditions govern conditions of entry, participation of birthday parties within the Northcote Aquatic and Recreation Centre (NARC), operated by Clublinks Management PTY LTD (Clublinks) on behalf of the Darebin City Council. Clublinks, on behalf of NARC, reserves the right to amend these Terms & Conditions as needed. Clublinks, on behalf of NARC, also retains absolute discretion to reject entry or participation at the facility for any reason in conjunction with the "Conditions of Entry".

3. PARTIES TO CONTRACT

The "Facility" means the organisation providing the service for which the Customer is paying being Clublinks Management Pty Ltd Trading As Northcote Aquatic Recreation Centre. The "Customer" means you: the person or party confirming the birthday party booking.

4. FACILITY HOURS

Centre Operating Hours: Monday to Friday, 6:00am to 10:00pm; Saturday, 6:00am to 8:00pm, and Sunday 8:00am – 8:00pm. Public Holiday hours may vary.

Opening hours and facility access may vary due to public holidays and operational circumstances. Updates will be communicated promptly via the contact details you've provided in your membership application and regular social media channels.

5. BIRTHDAY PARTY DURATION AND ACCESS:

Party duration is 1.5 hours.

Access to specified aquatics areas will be subject to availability, eligibility, and swimming ability of children, as assigned by the Northcote Aquatic Recreation Centre Employee hosting the birthday party.

Guests may access public pool areas during standard hours, but exclusive party spaces are only available for the booked party duration.

6. COSTINGS

Party fees are per child. This is including catering for children and organised activities. This does not include cake.

Party bags can be purchased for an additional cost and must be ordered in advance by the specified cut-off date.

Additional catering is available for children and parents. Payment is made at time of order.

One supervising adult per invited child is permitted entry free of charge. Additional adults may be charged a spectator or participation fee in line with the Facility's casual visit rates, which are available at [Facility Website].

A non-refundable deposit is required at the time of booking to secure the date and time.

Final party numbers, catering selections, and additional purchases must be confirmed by the specified cut-off date. Changes after this date may not be accommodated and may incur additional charges if accepted.

Additional children beyond the confirmed booking may incur an extra fee per child.

7. CANCELLATION & ATTENDANCES

There is a minimum requirement of 10 Children. There is a maximum of 20 children. ‘

Any non-attendances will not be refunded if the venue isn't notified within 7 days of the booking.

Bookings may be rescheduled with more than 14 days' notice or under extenuating circumstances, at the Facility's discretion subject to availability.

If a booking is cancelled with more than 14 days' notice, the non-refundable deposit will be retained, but you will not be required to pay the remaining balance.

Cancellations or rescheduling requests within 7 days of the booking date will not be accepted except under extenuating circumstances, at the Facility's sole discretion

8. ALLERGENS AND EXTERNAL FOOD

No external food is permitted except for the birthday cake.

Allergies must be notified within 7 days of the booking for catering.

9. PARKING

Northcote Aquatic Recreation Centre has a 2-hour park limit within the allocated parking area. Northcote Aquatic Recreation Centre is not liable for any infringements incurred if the restrictions are not adhered to. It is advised that party guests allow enough time for street parking and short walks to the venue or utilise green travel.

10. ALCOHOL, ILLICIT SUBSTANCES & SMOKING

There is no liquor to be consumed or stored in or around the venue.

Anyone under the influence of drugs or alcohol, or consuming any illicit substances will be evicted, and police will be notified where deemed appropriate.

This is a non-smoking venue there is no smoking in or around the venue.

11. PERSONAL PROPERTY

There are lockers available in various locations on site to hire. The Northcote Aquatic Recreation Centre is not responsible for personal belongings, and is not liable for lost or stolen items.

12. AGE GROUPS AND ACTIVITIES

Parties are available for children under 12 years of age only.

Children under 5 years will typically use the Learn to Swim pool and splash pads. Children 5 years and older may also have access to the 25m pool inflatable and splash pads, depending on swimming ability and availability.

All activities are subject to the Facility's safety policies, including Watch Around Water guidelines.

12. ACCEPTANCE & COMPLIANCE

By proceeding with the booking, the party organizer agrees to adhere to these terms and conditions. Failure to comply may result in cancellation or additional charges. The Northcote Aquatic Recreation Centre reserves the right to modify these terms without prior notice.