

NORTHCOTE AQUATIC AND RECREATION CENTRE

BIRTHDAY PARTY TERMS & CONDITIONS



1. THE AGREEMENT BETWEEN YOU AND US

2. INTRODUCTION

These Terms & Conditions govern conditions of entry, participation of birthday parties within the Northcote Aquatic and Recreation Centre (NARC), operated by Clublinks Management PTY LTD (Clublinks) on behalf of the Darebin City Council. Clublinks, on behalf of NARC, reserves the right to amend these Terms & Conditions as needed. Clublinks, on behalf of NARC, also retains absolute discretion to reject entry or participation at the facility for any reason in conjunction with the “Conditions of Entry”.

3. PARTIES TO CONTRACT

The “Facility” means the organisation providing the service for which the Customer is paying being Clublinks Management Pty Ltd Trading As Northcote Aquatic Recreation Centre. The “Customer” means you: the person or party confirming the birthday party booking.

4. FACILITY HOURS

Centre Operating Hours: Monday to Friday, 6:00am to 10:00pm; Saturday, 6:00am to 8:00pm, and Sunday 8:00am – 8:00pm. Public Holiday hours may vary.

Opening hours and facility access may vary due to public holidays and operational circumstances. Updates will be communicated promptly via the contact details you’ve provided in your membership application and regular social media channels.

5. BIRTHDAY PARTY DURATION AND ACCESS:

Party duration is 1.5 hours.

Access to specified aquatics areas will be subject to availability, eligibility, and swimming ability of children, as assigned by the Northcote Aquatic Recreation Centre Employee hosting the birthday party.

No limit on pool access prior or post the allotted party time during operational hours, but the party space will not be available after the designated time.

6. COSTINGS

Fees are \$35 per child. This is including catering for children, organised activities, and tea/coffee for supervising adults. This does not include cake.

Additional catering is available for supervising adults at \$15 per person.

One supervisor per child will be allowed access to the facility at no cost.

Any additional party attendees will be charged a spectator fee or participation fee dependent on their intention for their visit. Please see <https://northcoteaquaticreccentre.com.au/memberships/> for casual visit costings.

A non-refundable deposit of \$350.00 will be required at the time of the submission of booking request.

There will be a charge of \$40.00 per additional child if the attendees exceed booking request within 7 days of the booking.

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7. CANCELLATION & ATTENDANCES

There is a minimum requirement of 10 Children. There is a maximum of 20 children. Any non-attendances will not be refunded if the venue is informed within 7 days of the booking.

Bookings can be moved within 14 days of the booking, or under extenuating circumstances.

Bookings cannot be moved or cancelled within 7 days.

The whole booking cost less the deposit is refundable if the booking is cancelled with more than 14 days' notice.

8. ALLERGENS AND EXTERNAL FOOD

No external food is permitted except for the birthday cake.

Allergies must be notified within 7 days of the booking for catering.

9. PARKING

Northcote Aquatic Recreation Centre has a 2-hour park limit within the allocated parking area. Northcote Aquatic Recreation Centre is not liable for any infringements incurred if the restrictions are not adhered to. It is advised that party guests allow enough time for street parking and short walks to the venue or utilise green travel.

10. ALCOHOL, ILLICIT SUBSTANCES & SMOKING

There is no liquor to be consumed or stored in or around the venue. Anyone under the influence of drugs or alcohol, or consuming any illicit substances will be evicted, and police will be notified where deemed appropriate.

This is a non-smoking venue there is no smoking in or around the venue.

11. PERSONAL PROPERTY

There are lockers available in various locations on site to hire. The Northcote Aquatic Recreation Centre is not responsible for personal belongings, and is not liable for lost or stolen items.

12. AGE GROUPS AND ACTIVITIES

Under 5 years: Will (usually) utilise the learn-to-swim pool (3 lanes) with games and activities. Access to indoor and outdoor splash pads, required to adhere to conditions of entry and Watch Around Water guidelines.

Over 5 years: Will (usually) utilise the learn-to-swim pool (3 lanes), the 25 M Pool (Inflatable) with games and activities. Access to indoor and outdoor splash pads, required to adhere to conditions of entry and Watch Around Water guidelines.

Birthday Parties are restricted to under 12 years of age.

By proceeding with the booking, the party organizer agrees to adhere to these terms and conditions. Failure to comply may result in cancellation or additional charges. The Northcote Aquatic Recreation Centre reserves the right to modify these terms without prior notice.